

GENERAL TERMS AND CONDITIONS

Contact e-mail: salzburg@mcmtours.at

Orders

All orders and correspondence should be addressed to:

MCM-Tours Salzburg
Hoeglwoerthweg 29
5020 Salzburg
Austria.

Vouchers

In order to secure best possible service please send your orders as early as possible, always accompanied by duplicate vouchers. All vouchers should be marked with our company name: MCM-Tours Salzburg.

Minimum Participants for any tour

4 persons. Difference can be certainly compensated.

Cancellation - Short Duration Tours (1 full day tour or less)

greater than 30 days of departure, 10% of the total tour price
within 29 to 7 days of departure, 50% of the total tour price
within 7 to 0 days of departure, 100 % of the total tour price

Cancellation - Extended Duration Tours

greater than 49 days of departure, 20% of the total tour price
within 49 to 14 days of departure, 50% of the total tour price
within 14 to 0 days of departure, 100% of the total tour price

Cancellation of Private Tours

Any cancellation on private tour bookings attract a fee equal to 100%!

Cancellation of Transfers

Any cancellation on transfers bookings attract a fee equal to 100%!

Cancellation of group tours

Cancellation limit for groups in general 8 weeks if not otherwise stated.

Cancellation of FIT bookings

Any costs arising will be charged.

Liability

In all travel arrangements we act as agents only for the owners or contractors, providing means of transportation or other tourist services, we therefore do not assume liability in case of accidents, loss, delays or interferences with the tour by force majeure or other events not engaging our responsibility, especially with regard to programs and schedules.

Payment

Unless a special arrangement has been made in writing, for any services or arrangements requested must be made in advance, by bankers draft on an Austrian bank in our favour readily available from any major bank in EURO. Payment must have reached us at least by the cancellation limit. Personal cheque will not be accepted.

Travel Insurance

We strongly recommend that, at the time of the booking, a comprehensive travel insurance police be purchased.

Rates

Are quoted in EURO: all rates listed are based on present price conditions in Austria and are subject to alternation without notice.

Jurisdiction

Salzburg, ATU 49670707, DVR 0009911

Bank

Bank Austria Creditanstalt

IBAN: AT801100008963978500

SWIFT (BIC): BKAUATWW